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Black Rock Automotive, Inc.
1313 C St. Sacramento, CA 95814
(916) 447-3494

August 14, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate
Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Black Rock Automotive Inc. We are a General Repair Automotive Shop in Sacramento, CA. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We currently subscribe to Sonic's Flexlink Broadband Services, which provides both VOIP Voice/Phone & Fax Services, as well as a 10/10 Megabit (Up AND Down) Internet Connection which has become critical to our business operations. ‡We rely on both traditional and cloud-based information services (Marketing, CRM, Communications, Scheduling, Management etc.) that utilize both the upstream and downstream internet connection. These services have become critical to our success as a business in the 21st Century. Without them, we would fall behind in the competitive business world that has embraced and requires such technology.‡

We have just recently switched to Sonic, who in addition to simply Showing Up as Promised, were able to run a wire to our building and assist us in setting up the inside wiring for our building. They delivered the hardware as they had promised, and set it up very proficiently. We now enjoy a fast, reliable connection that has saved us time and money due to its speed and dependability.

Prior to going with Sonic, I should like to add that we had, for years, used a traditional phone company-based ISP that had limited service offerings and extremely poor reliability. In spite of repeated attempts to get them to fix the service and improve both speed and reliability, the service remained inconsistent, slow, and unreliable. If we had remained with our traditional phone company-based ISP, we

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would NOT have been able to meet the network and system requirements necessary for the services mentioned in the preceding paragraph.

In short, a poor connection would have severely limited our ability to conduct and expand our business in today's technologically-dependent business environment.

One of the major reasons we decided to go with Sonic was also because of their commitment to Net Neutrality. We believe that a commitment to Net Neutrality ensures that ISP's will be able to compete on superior service, reliability, and technological offerings. If we had been forced through big Telecom's monopolistic practices to keep our inferior phone-company based ISP Service, we would be severely hampered in our ability to do business in today's business climate.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

Richard Vennel

Richard Vennel
CFO
Black Rock Automotive, INC.